

MISSOURI

DEPARTMENT OF ECONOMIC DEVELOPMENT
CLIENT IMPACT STATEMENT

THIS SECTION TO BE COMPLETED BY BUSINESS & COMMUNITY SERVICES STAFF

International Business Manager, Business & Community Services	Company Name
Contact Name and Title	Service Provided

BUSINESS IMPACT

Did BCS services lead you to export?		
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
Did BCS services enable you to enter a new market?		
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
Did BCS services help you obtain export finance assistance?		
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
Did you generate sales through exporting?		
<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
Estimated export sales over the next 12 months?		
US\$ _____		

CUSTOMER SATISFACTION

Please rank your customer experience; 1 being least accurate and 5 being most accurate.	1	2	3	4	5
The information/assistance provided was very useful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information provided was clear and easy to understand.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The assistance provided was timely.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The assistance provided was comprehensive.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The BCS trade staff demonstrated a high level of professionalism.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The trade manager was knowledgeable on the subject matter.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Working with BCS has improved the efficiency of our international trade activities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am likely to recommend BCS international trade services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

PLEASE DESCRIBE THE GENERAL IMPACT OF BCS ON YOUR COMPANY

I <input type="checkbox"/> DO / <input type="checkbox"/> DO NOT <input type="checkbox"/> authorize BCS to use these comments for publication.	
Client Signature	Date

Please submit form to:

Missouri Department of Economic Development
Business and Community Services Division
301 W. High Street, Room 720
PO Box 118
Jefferson City, MO 65102 USA